



Submitting Files for Level 2 LightJet Prints

“Level 2” is a discounted service for those comfortable submitting files that are setup for the LightJet and ready to print. All the listed protocols must be followed to qualify for this pricing. Files are not reviewed by our staff, but sent directly to the LightJet for output. Therefore, you take complete responsibility for how your prints turn out. There are no proofs and there are no free redo’s with this service. If the prints do not come out as expected, you will need to correct your files and purchase new prints at the “Level 2” pricing.

To receive “Level 2” pricing, files must follow this protocol:

- 1.) Files must be on CD/DVD, USB jump drive, using “Mac and PC compatible” settings.
- 2.) Uncompressed RGB TIFF for color files and Grayscale for Black&White .
- 3.) Profile embedded (we suggest staying in your color editing space) ie: Adobe RGB 1998
- 4.) 8-bit per channel (24 bit color)
- 5.) Flattened, no paths, no extra channels (ex. alpha channels), no masks, etc.
- 6.) Use numbers and letters only in file name. No forbidden characters. (“.”, “/”, “?”, etc.)
- 7.) Files should include print size and qty in file name: IE: (1) 12x8_filename.tif
- 8.) Files over 50” in either dimension must be in landscape (horizontal) orientation.
- 9.) Image files must be set up to the size (height and width) of the print you want. Including borders.

Additional info:

- Important note concerning color space and profiles: You do not need to convert your file from the editing space to the printer profile to get Level 2 pricing. But it is extremely important to embed a profile. Files that do not have an embedded profile will be treated as if they are in Adobe RGB (1998).
- The maximum resolution required is 300 ppi at print size. 200 ppi is fine for most printing.
- If you want borders, you must build them into your file. We cannot add borders to your file. The print size you order will include your border.
- Black or colored borders should be no smaller than 1/4” for accurate trimming. Smaller borders may not trim accurately.
- The biggest disappointment most people encounter is dirty images from incomplete cleaning. We recommend zooming in to at least 100% when cleaning your files.
- Work produced in Photoshop® V.5 or older should be re-edited in a later version in order to properly color manage the image and embed the profile.
- Softproof your files. While you should save and submit your files in a common working space you can still download the printer profiles and soft proof your images. This will help you to catch out of gamut colors before printing. ICC profiles are available on our website.
- Level 2 pricing is available for LightJet printing onto Fuji Crystal Archive papers in Glossy, Semi-matte, Lustre and FujiFlex.
- We do not warrantee “Level 2” prints for image quality.

“Level 2” pricing is also available for reprints when we have saved your print file to CD from a previous order.